

Screen Shots of EesySoft's Integration for the Blackboard Learn Ultra Experience

EesySoft Support Registered as a Help Provider

The screenshot displays the Blackboard Learn Ultra Experience interface. On the left is a dark navigation sidebar with the Blackboard logo and menu items: Institution Page, Mark Kauffman, Activity Stream (selected), Courses, Organizations, Calendar, Messages, Grades, Tools, Admin, and Sign Out. At the bottom of the sidebar are links for Privacy and Terms.

The main content area is titled "Stream" and shows "System Notifications". At the top right of the stream area, there is a "Filter" button, a "Show All" dropdown menu, and a settings gear icon. Below this is a "Create" button.

The stream displays a "Recent" section with a vertical timeline of announcements, each marked with a megaphone icon:

- Apr 20, 2020**: **Blackboard Learn Announcement**
FIXED - Cloud state: BLOCKED - CURRENT LTI/REST OUTAGE ON THIS SYSTEM
The following issue was resolved the afternoon of 2020.04.20. LTI/REST integrations shou...
- Jan 16, 2020 | 5:48 AM**: **Blackboard Learn Announcement**
[DP System Announcement](#)
This is a sample system announcement
- Sep 5, 2019**: **Blackboard Learn Announcement**
Testing System Announcements
Testing System Announcements (please Ignore)
- Sep 3, 2019**: **Blackboard Learn Announcement**
HEY!! DON'T MAKE CHANGES THAT IMPACT ALL USERS!!
As this is a shared system be considerate and don't make changes that have any impact on...
- Nov 13, 2018**: **Blackboard Learn Announcement**
Important News for All Students!
As part of the [University Bookstore's](#) upcoming Three Day Sale, all emblematic diploma fr...

In the bottom right corner of the stream area, there is a box containing two support providers:

- Blackboard Support (with a question mark icon)
- EesySoft Support (with a question mark icon)

At the very bottom right of the stream area, there is a small purple question mark icon.

EesySoft Support Peek Panel

The image shows a Blackboard user interface for DevCon 2020. On the left is a dark navigation sidebar with icons and text for: Institution Page, Mark Kauffman, Activity Stream, Sessions, Social Space, Schedule, Messages, Leaderboard, Tools, Admin, and Sign Out. The main content area has a header with 'DEVCON 20' and 'Blackboard DEVCO'. Below the header, there are sections: 'Thanks for attending DevCon 2020!' with a video player showing a 'Welcome to DevCo' video; 'Welcome to the home for DevCon 2020!'; and 'DevCon 2020 is almost here!' with introductory text. An 'EesySoft Support' peek panel is overlaid on the right side. It has a title bar with a close button. The panel content includes: 'Select one of the topics below' with a search icon and a grid of buttons (Getting started, Ultra Navigation, Set Up Courses, Work with Course Content, Hand in Assignments, Grading, View Grades, Use Communication Tools, Take a test, Manage your activities, Go Mobile, More.....); two 'Please Specify' dropdown menus (one set to 'Ultra Navigation', the other to 'The Institution Page'); and a 'Suggested Help for 'The institution Page'' section with a button labeled 'Bb Institution Page'. The footer of the peek panel says 'Powered by EesySoft'.

EesySoft Notifications

The screenshot shows the Blackboard Ultra interface with a notification overlay. The notification is titled "Do you see all of your courses?" and contains the following text:

If you do not see your course(s) listed at the start of the Fall Semester, please contact your instructor.

Instructors must make the courses available to students in Blackboard.

If your course(s) is still not available after September 9, please contact the helpdesk by [clicking this link](#).

Don't show this again

Close

The background interface includes the Blackboard logo, the text "EesySoft for Blackboard Ultra" and "EESYMESSAGING", a sidebar with navigation options (Institution Page, Toshio Polak, Activity Stream, Courses, Organizations, Calendar, Messages, Grades, Tools), and a main content area with a search bar and a list of courses under the heading "Assorted Dates". One course is listed: "demo EesySoft Demo" by Toshio Polak, with a "More Info" dropdown arrow.

EesySoft Notifications

The screenshot displays the Blackboard Ultra user interface. At the top left, the logo for 'EesySoft for Blackboard Ultra' is visible, with 'EESYMESSAGING' written below it. The main navigation sidebar on the left includes the following items: Institution Page, Toshiro Polak, Activity Stream, Courses, Organizations, Calendar (highlighted), Messages, Grades, Tools, and Admin. The main content area is titled 'Calendar'. A notification window is open, titled 'Watch a short introduction video'. The video player shows a thumbnail with the text 'Use the Calendar in Blackboard Learn with the Ultra Experience...' and 'in Blackboard Learn with the Ultra Experience'. The video player includes a play button, a 'Later bekijken' (Watch later) button, and a 'Delen' (Share) button. At the bottom of the notification window, there is a checkbox labeled 'Don't show this again' and a 'Close' button.