Cleaning of Transact Hardware Devices

Transaction System Enterprise (TSE) Clients

Recommendations for cleaning your Transact Hardware Devices:

- Power off the device before cleaning.
  - Recommended in case of spills.
- Use soap and water or a bleach mixture on a premoistened wipe or cloth. Wipe or cloth can be damp, but should not be dripping wet. Use a separate cloth to dry the device.
- Touch screens should be cleaned with a 70% isopropyl alcohol solution.
  - Do not harshly rub the alcohol-based cleaner on painted parts of the device. This could cause discoloration or removal of the paint.
- Do not use solvents, harsh detergents, or abrasive cleaners.
  - These products can cause discoloration, a hazy look to a screen, and/or scratch the device.
- Transact Hardware device models:
  - AC3100
  - DR4000/DR5000 Door Readers
  - MF4100
  - MRD5
  - PR5000
  - PS4100/PS4101
  - VR4100/VR4101
  - WR5000
  - PHiL

Recommendations for cleaning your Third Party Hardware Devices:

NCR Registers:
https://www.ncr.com/coronavirus/cleaning-ncr-hardware

Ingenico Credit Card Terminals:
https://www.ingenico.com/cleaning-instructions-terminals

Biometric Readers:
The use of a dry cloth is recommended to clean the terminal, especially the biometric sensor. Acid liquids, alcohol or abrasive materials are prohibited.

Windcave (Payment Express) Vending Readers

Verifone Devices:

Third Party Door Locks (Assa Abloy and Allegion):

transactcampus.com
These locks are durable and can be cleaned with standard cleaning supplies. It is recommended to confirm the cleaner you are using is safe for the finish on your lock.